



Toronto Police Service Response to Emotionally Disturbed Persons

- **The Priority:** Enhance officers' abilities to respond to ED Persons
- **The Goal:** Zero harm (injury/death)
- **The Program:** Iacobucci & Inquests (JKE)



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Iacobucci Review & Inquests

10 Themes -158 recommendations

(140 assigned or applicable to TPS)

- Mental Health System and Toronto Police – **Service and Community partnerships**
- Police Culture – **Zero harm (injury or death)**
- Selection of Police Officers: **psychological suitability**
- Training: **de-escalation** and **de-stigmatization**
- Supervision: **police accountability** and **officer support**
- Mental Health of Police Personnel: **coping** and **resiliency**
- Use of Force: **preservation of life (minimal use)**
- MCIT and Other Crisis Intervention Models: **Critical Incident Response**
- Equipment: **less lethal force options** and **officer protection**
- Implementation: **reporting**



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Implementation Rate

133 of **140** recommendations assigned or applicable to the Service were implemented in some form – 95%

- **3 *under consideration*** - (I #11, #12 Selection of Police Officers - psychological assessments; I #36 Mental Health of Police Personnel - frequency of psychological wellness visits)
- **4 *not implemented*** (I #55, JKE #2 Equipment - Conducted Energy Weapons – research into effects on EDP; I #69, JKE #29 Equipment - Conducted Energy Weapons – threshold of use)
- All others have been implemented in some form



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Implementation Examples

- ***Police Culture*** – Chief's Statement of Commitment emphasizes the **preservation of life**
- ***Supervision*** – body worn cameras – pilot project
- ***Training*** – emphasizing de-stigmatization and de-escalation through consumer input
 - recruit training extended by **3 weeks**
 - annual in-service training extended by a **3rd day**
- ***Equipment*** – less lethal force options:
 - SOCK round – soft ballistic impact round fired from specially designated shotgun



Toronto Police Service Response to Emotionally Disturbed Persons

- The Service's responses reflect the furthest extent to which the Service can feasibly go at this time given the limits of knowledge, science, and resources.
- The Service is committed to the continual pursuit of excellence in the interest of safe encounters with emotionally disturbed persons.