

# Quick Contact Guide: Developmental Disabilities in the Emergency Department

	GATEWAY TO ADULT SERVICES	RESPIRE SERVICES	DUAL DIAGNOSIS SPECIFIC
<b>Agencies</b>	<b>Developmental Services Ontario (DSO-TR)</b>	<b>Griffin Centre &amp; Gerstein Centre</b>	<b>CAMH: Dual Diagnosis Resource Service (DDRS)</b>
<b>Contact Info</b>	<a href="http://www.dsotoronto.ca">www.dsotoronto.ca</a> 1-855-DS-ADULT or (1-855-372-3858) <a href="mailto:dsotr@surreyplace.on.ca">dsotr@surreyplace.on.ca</a>	<a href="http://www.griffin-centre.org/">http://www.griffin-centre.org/</a> 416-222-3563 (M-F, 9-5pm: Griffin) 416-929-5200 (eve/weekends: Gerstein) <a href="mailto:contact@griffin-centre.org">contact@griffin-centre.org</a>	<a href="http://www.camh.ca/en/hospital/care_program_and_services/dual_diagnosis_program/">http://www.camh.ca/en/hospital/care_program_and_services/dual_diagnosis_program/</a> 416-535-8501 ext. 7809 (Toronto) 416-535-8501 ext. 7713 (Peel)
<b>Hours</b>	- 9-5pm (A navigator will return call within 24 hours)	- M-F, 9-5pm (intake will return messages within same day) - evenings/weekends: Gerstein Centre	-M-F, 9-5pm - follow up may not be for several days
<b>Service Criteria (age, diagnosis)</b>	- 16+ years (services at 18) - Developmental disability (significant limitations in cognitive and adaptive functioning); or no diagnosis, but seeking an assessment	- 16+ years - Developmental disability or dual diagnosis (developmental disability + mental health issues). Documentation of diagnosis is generally not required.	- 16+ years - Dual diagnosis (developmental disability: IQ 70 +/- 5 & mental health needs). Do not take clients with Borderline ID - History of unclear assessment and diagnosis
<b>Geographic Criteria</b>	Toronto, Scarborough, North York, Etobicoke	Toronto	Toronto (west of Victoria Park), Peel Region
<b>Services Offered</b>	<ul style="list-style-type: none"> <li>Information about available supports and services (both funded and non-funded),</li> <li>Confirmation of eligibility to receive Ministry funded adult developmental services and supports,</li> <li>Assistance completing Application Package to assess individual service and support needs,</li> <li>Creation of support plan,</li> <li>Connection with available supports and services including specialized clinical services like behaviour therapy, psychiatry, occupational therapy, psychology</li> <li>Some agencies serve specific subpopulations (e.g., autism)</li> </ul>	<ul style="list-style-type: none"> <li>Time limited transitional supports including:                             <ul style="list-style-type: none"> <li>specialized assessments,</li> <li>specialized consultations,</li> <li>short term safe beds or day programs,</li> <li>staffing supports,</li> <li>interim case management,</li> <li>crisis planning</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Consultation, assessment, diagnosis,</li> <li>Time limited treatment, in-home and crisis supports,</li> <li>Medication review,</li> <li>Education, training and system facilitation including referrals to:</li> <li>Housing, vocational, educational and treatment services</li> </ul> <p><b>Inpatient admissions to CAMH Dual Diagnosis Service are planned through DDRS.</b></p>
<b>Wait Times</b>	DSO can connect you to services and determine eligibility, but there may be wait times (e.g., psychological assessment for diagnostic purposes may be 3 mos). DSO does prioritize based on the urgency of the case.	If patient is in ED, will endeavor to send someone out to assess and consult, but this can take up to 3 days.	If inpatient in ED, can usually send someone out within 3 days for consultation. Within CAMH ED, response may be quicker.
<b>Service Limitations</b>	<b>Cannot</b> provide crisis response, but can refer to crisis services.	<b>Cannot</b> provide medical or mental health emergency services that require an <u>immediate</u> mobile crisis response.	<b>Cannot</b> provide crisis response but may be able to offer some assistance or direction over the phone during business hours.