



# Crisis Plan Protocol Launch Training Session for Partners

March 20, 2013

*Trust & Respect*

*Integrity*

*Accountability*

*Excellence*

*Teamwork*

*Justice*

*Progress Through Participation*

# Current Police Response

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- Police officers are trained to respond to individuals suffering mental health crises.
- Police officers work in partnership with mental health agencies in order to support and help those people in the community with mental illness or mental health issues.
- Police must take into consideration the Mental Health Act and the Criminal Code of Canada.
- Of paramount concern is SAFETY.



# COAST Unit

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- The Crisis Outreach And Support Team is a partnership between CMHA and HRPS.
- They work 11-11, seven days a week.
- COAST provides a blend of expertise for an enhanced service to the community.



# Common Crisis Plan Initiative

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- What are the gaps in the current police response?
- Why is extra information so important for the police?
- Information changes the way an officer may deal with someone in crisis.



# The Common Crisis Plan

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- Common crisis plan has been developed by Sabaah and Amy, following the development of a collaborative working group which included HRPS, SHOP and CMHA.
- Common crisis plan is a way for clients to **strategize** how they will cope with a crisis, by consenting to provide the police with information to help **support** them during crisis.



# What's on the Crisis Plan?

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- Informed Consent
- Triggers for crisis
- Early warning signs for crisis
- Coping strategies
- Behaviours during crisis
- Helpful/ unhelpful police behaviours during crisis
- Emergency contact names and phone numbers
- Community organizations supporting the client



# How is the Crisis Plan shared?

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- The form can be taken, or scanned and Emailed to the Diversity, Equity and Inclusion Coordinator at HRPS
- The crisis plan is then transferred to a Halton Regional Police data base



# Where are the Plans Stored?

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- Stored on a separate and secure data base, managed by the Diversity, Equity and Inclusion Coordinator and supported by the Communications Bureau
- Clients sharing their crisis plan are not “flagged” by police





# Who Has Access to the Plans?

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- Halton Regional Police Communications supervisors and staff
- Police officers attending a call where a person is in crisis
- Diversity, Equity and Inclusion Coordinator
- COAST team (through the COAST constable)



# Information Flow Chart

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# Withdrawn Consent

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- Clients can withdraw consent at any time
- Staff will contact DEI Coordinator to convey the withdrawal of consent
- DEI Coordinator will ensure the crisis plan is removed from the database
- Withdrawing consent does NOT mean that the client cannot provide crisis plan information in the future
- Crisis plans have an “expiry” date



# Policy

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- Police operations and response are guided locally by policy
- HRPS policy regarding crisis plans will be in place



# FAQs

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- Does this initiative replace COAST?
- Can COAST access the crisis plan information?
- In order for officers to access the information, does it have to be a 911 call?
- What happens to the crisis information at court?
- What if someone asks the police (through FOI) for a record which contains crisis plan information?



# Questions?

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