

Toronto Human Service & Justice Coordinating Committee

**FACING CHALLENGES - MOVING FORWARD  
WORKSHOP & NETWORKING EVENT**

**Workshop/Networking Event  
Evaluation Report**

March 27, 2009

# Toronto Human Service & Justice Coordinating Committee

## FACING CHALLENGES - MOVING FORWARD WORKSHOP & NETWORKING EVENT

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# Toronto Human Service & Justice Coordinating Committee

## FACING CHALLENGES - MOVING FORWARD WORKSHOP & NETWORKING EVENT

### EVALUATION RESPONDENT BREAKDOWN

Returned Evaluation Surveys: 74

#### About You

Name	Role	Organization
J. Lovsted	MH CRT	CRCT
	OAG 8	P & P
	Open House Drop In Manager	Fred Victor Centre
Perry Sabourin	Team Leader	John Howard Society of Toronto
Tina Faulkner	Drug Treatment Court Worker	John Howard Society of Toronto
Geraldine Correa	Community Support Worker	COTA Health
	Community Site Support Worker	COTA Health
	Community Support Staff	COTA Health
		COTA Health
Susan Baucaud	Social Worker	Toronto East Detention Centre
Tina Skeete	Mental Health Court Support	CMHA
Merit Abadir	Mental Health and Justice Coordinator	Griffin Centre
Malcolm Curtis	Police Constable MCIT	Toronto Police
Lisa Norton	CM / Housing Support	North York General – MHJ
Claudia Barning	Program Manager	Reconnect
J. Musni	Nurse Case Manager	Reconnect Mental Health Services
Simon	TCM	Reconnect
	Team Leader STRB Program	Reconnect
Leslie Barnes	Housing Manager	Reconnect Mental Health Services
Mike Hughes	MHJ Housing Support Worker	Reconnect Mental Health Services
	Mental Health & Justice Housing Support	Reconnect Mental Health
Rajen Ramnarine	STRB Worker	Reconnect Mental Health
	Housing Services	CMHA Toronto
Heather McFarquhar	Housing Support/Outreach Worker	CMHA Toronto
	Student	CMHA
Karen Ritchie	Housing Outreach	CMHA
	Crisis Worker – RN	
Craig Bolton	Housing	Reconnect Mental Health Services
	Community Worker	Reconnect Mental Health Services
Renza Cecchetto	Lawyer	Legal Aid
	Comm. Service Worker	Sound Times
	Probation / Parole Officer	Community Safety & Correctional Services
	Intensive Case Manager – MHS	Scarborough Hospital

# Toronto Human Service & Justice Coordinating Committee

## FACING CHALLENGES - MOVING FORWARD WORKSHOP & NETWORKING EVENT

Name	Role	Organization
	Probation/Parole Officer	Ministry of Public Safety & Corr. Services
	Probation & Parole Officer	Min. Comm. Safety & Corr. Services
Abdul Habib	Manager, COAST Program	CMHA – HRB
	Probation & Parole Officer	MCSCS
	Probation / Parole Officer	Min. Community Safety Correctional Services
	Probation & Parole Officer	Min. of Community Safety & Correctional Services
Lisa Ostrone	RN	SMH
Cheryl Eadie	Social Worker	City of Toronto, Women's Residence Shelter
	Probation and Parole Officer	MCSCS
	Probation and Parole Officer	MCSCS
Sarah Fabro	RN & MCIT	St. Michael's Hospital
	Probation & Parole Officer	MCSCS
	Probation & Parole Officer	MCSCS
	Program Coordinator	CMHA – Durham
	ACT Team	CMHA
Chris Stansfield	Probation & Parole Officer	MCSCS
Joey (Joseph) Paluska Jr.		
Doris Galas	Manager – MCIT HRRH	HRRH
Giorgio Ilacqua	Psychologist	Ilacqua – Marino & Associates
		Toronto North Support Services
	Case Manager	
	Probation & Parole Officer	MCSCS
Poonam Raina	Research Assistant	CAMH – Dual Diagnosis Program
	PT Community Support Services	COTA Health
	Psychologist	
Shelly Vanderhoef	Aboriginal Court Worker	Aboriginal Legal Services of Toronto
	PPO	Ministry of Correctional Services
Donna Connel	Team Leader	St. Michael's Hospital
	Probation & Parole Officer	Min. of Community Safety & Correctional Services
Christine Ubdegrove	Park Facilitator / Partner Contact	John Howard Society of Toronto

**FACING CHALLENGES - MOVING FORWARD  
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**The Conference**

**The conference was a success & met all requirements & expectations**

50.0%	37	4 - Agree
36.5%	27	5 - Strongly Agree
10.8%	8	3 - Neutral
2.7%	2	2 - Disagree

**The conference was well organized**

55.4%	41	5 - Strongly Agree
41.9%	31	4 - Agree
2.7%	2	3 - Neutral

**The location was convenient**

50.0%	37	5 - Strongly Agree
32.4%	24	4 - Agree
12.2%	9	3 - Neutral
4.1%	3	2 - Disagree
1.4%	1	1 - Strongly Disagree

**Parking was available**

52.8%	28	5 - Strongly Agree
30.2%	16	3 - Neutral
15.1%	8	4 - Agree
1.9%	1	1 - Strongly Disagree

**Catering: quality & quantity of food/beverages was good**

68.1%	49	5 - Strongly Agree
27.8%	20	4 - Agree
4.2%	3	3 - Neutral

**The organizers and staff were pleasant and friendly**

78.4%	58	5 - Strongly Agree
20.3%	15	4 - Agree
1.4%	1	3 - Neutral

**FACING CHALLENGES - MOVING FORWARD  
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**The Presentations**

**The presentations were relevant to my practice**

62.2%	46	4 - Agree
32.4%	24	5 - Strongly Agree
5.4%	4	3 - Neutral

**The presentations met the stated objectives**

56.2%	41	4 - Agree
35.6%	26	5 - Strongly Agree
6.8%	5	3 - Neutral
1.4%	1	2 - Disagree

**The presentations met my expectations**

54.2%	39	4 - Agree
30.6%	22	5 - Strongly Agree
9.7%	7	3 - Neutral
5.6%	4	2 - Disagree

**The presentations met my learning objectives**

56.2%	41	4 - Agree
30.1%	22	5 - Strongly Agree
6.8%	5	3 - Neutral
4.1%	3	2 - Disagree
2.7%	2	1 - Strongly Disagree

**I was able to interact with other participants**

51.4%	38	4 - Agree
35.1%	26	5 - Strongly Agree
13.5%	10	3 - Neutral

**The presentations were credible and non-biased**

49.3%	35	4 - Agree
38.0%	27	5 - Strongly Agree
9.9%	7	3 - Neutral
1.4%	1	1 - Strongly Disagree
1.4%	1	2 - Disagree



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## FACING CHALLENGES - MOVING FORWARD WORKSHOP & NETWORKING EVENT

### The presentations were well organized

53.5%	38	4 - Agree
38.0%	27	5 - Strongly Agree
8.5%	6	3 - Neutral

### There was adequate time

54.2%	39	4 - Agree
31.9%	23	5 - Strongly Agree
11.1%	8	3 - Neutral
2.8%	2	2 - Disagree

### Morning Presentations: Mike Federico

### Was consistent with stated objectives

50.0%	37	5 - Strongly Agree
40.5%	30	4 - Agree
8.1%	6	3 - Neutral
1.4%	1	2 - Disagree

### Information was presented clearly

48.6%	36	5 - Strongly Agree
39.2%	29	4 - Agree
10.8%	8	3 - Neutral
1.4%	1	2 - Disagree

### Information was relevant to practice

43.2%	32	4 - Agree
41.9%	31	5 - Strongly Agree
12.2%	9	3 - Neutral
1.4%	1	1 - Strongly Disagree
1.4%	1	2 - Disagree

### Discussion time was adequate

47.3%	35	5 - Strongly Agree
37.8%	28	4 - Agree
10.8%	8	3 - Neutral
2.7%	2	1 - Strongly Disagree
1.4%	1	2 - Disagree

**FACING CHALLENGES - MOVING FORWARD  
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**Morning Presentations: Susan Morris**

**Was consistent with stated objectives**

49.3%	36	5 - Strongly Agree
42.5%	31	4 - Agree
6.8%	5	3 - Neutral
1.4%	1	2 - Disagree

**Information was presented clearly**

52.1%	38	5 - Strongly Agree
42.5%	31	4 - Agree
4.1%	3	3 - Neutral
1.4%	1	2 - Disagree

**Information was relevant to practice**

42.5%	31	5 - Strongly Agree
41.1%	30	4 - Agree
11.0%	8	3 - Neutral
4.1%	3	2 - Disagree
1.4%	1	1 - Strongly Disagree

**Discussion time was adequate**

45.1%	32	5 - Strongly Agree
36.6%	26	4 - Agree
12.7%	9	3 - Neutral
4.2%	3	2 - Disagree
1.4%	1	1 - Strongly Disagree

**Morning Presentations: Edward (Ted) Kelly**

**Was consistent with stated objectives**

47.9%	35	5 - Strongly Agree
43.8%	32	4 - Agree
6.8%	5	3 - Neutral
1.4%	1	2 - Disagree

**FACING CHALLENGES - MOVING FORWARD  
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**Information was presented clearly**

42.5%	31	5 - Strongly Agree
34.2%	25	4 - Agree
21.9%	16	3 - Neutral
1.4%	1	2 - Disagree

**Information was relevant to practice**

47.9%	35	4 - Agree
42.5%	31	5 - Strongly Agree
8.2%	6	3 - Neutral
1.4%	1	2 - Disagree

**Discussion time was adequate**

40.3%	29	5 - Strongly Agree
34.7%	25	4 - Agree
18.1%	13	3 - Neutral
5.6%	4	2 - Disagree
1.4%	1	1 - Strongly Disagree

**Morning Presentations: Brad Mulder**

**Was consistent with stated objectives**

83.1%	59	5 - Strongly Agree
16.9%	12	4 - Agree

**Information was presented clearly**

81.7%	58	5 - Strongly Agree
18.3%	13	4 - Agree

**Information was relevant to practice**

75.3%	55	5 - Strongly Agree
21.9%	16	4 - Agree
2.7%	2	3 - Neutral

**FACING CHALLENGES - MOVING FORWARD  
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**Discussion time was adequate**

63.9%	46	5 - Strongly Agree
23.6%	17	4 - Agree
9.7%	7	3 - Neutral
2.8%	2	2 - Disagree

**Morning Presentations: Bronwen Sims**

**Was consistent with stated objectives**

77.1%	54	5 - Strongly Agree
20.0%	14	4 - Agree
2.9%	2	3 - Neutral

**Information was presented clearly**

75.7%	53	5 - Strongly Agree
18.6%	13	4 - Agree
4.3%	3	3 - Neutral
1.4%	1	2 - Disagree

**Information was relevant to practice**

66.2%	47	5 - Strongly Agree
28.2%	20	4 - Agree
5.6%	4	3 - Neutral

**Discussion time was adequate**

60.0%	42	5 - Strongly Agree
22.9%	16	4 - Agree
14.3%	10	3 - Neutral
2.9%	2	2 - Disagree

**FACING CHALLENGES - MOVING FORWARD  
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**Morning Presentation Comments**

**Comments on the Presenters**

A bit dry and hard to hear at times

A lot of information in the morning sessions was familiar to us as PO's. Perhaps more discussion time and/or more focussed presentations

All presenters spoke with knowledge and clarity. Their experience and expertise were nicely reflected in their presentation

All were informative and quite knowledgeable

All were very well informed

Brad and Bronwen were outstanding. Susan is a great speaker

Everyone did an outstanding job speaking in their areas of expertise

Excellent Job done by all

Excellent presenters, very pleased with the organizers for having Ted Kelly speak. He is an amazing advocate and lawyer for those dealing with the mentally ill.

Federico - clear about services

Found Ted Kelley's position informative and valuable

Good

Good - liked the professional / consumer balance

Good selection of speakers

Good Variety

Have the "Clients" perspective VERY helpful, informative and eye opening.....

Having speakers who have themselves lived and recovered from their addiction is a great source of information and learning

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I found the presenters excellent. I appreciated the opportunity to hear the "stories" of the clients who had gone through the session.

I really enjoyed Bronwen and Brad's perspectives. I found information from all speakers was clear and concise

I really enjoyed hearing from Brad and Bronwen and their experiences in these programs

Interesting cross section provided good outlook on all faces of the Mental Health System

Kelly - too long - lost audience attention - message was lost in too much detail

Knowledgeable, clear and concise

Mike Federico - spoke with marbles in mouth like deceitful intentions. Not clear or loud. In the clouds with cops and his own reality. But commend ambition of police on paper vs actions. Good to have on panel

More use of solid examples i.e. Mike & Access workers/co-ordinator speak. More group involvement.

Morning session was fantastic. Great insight into police potential response to a person in crisis. Susan ex. insight into the pathways of CAMH. Ted rocked, but I am biased, he works/represents some of our clients

Mr. Kelly went WAY over his time

Powerpoint for lawyer would have been helpful

Presentations were interesting and well rounded

Presented well and answered questions in a diplomatic manner (considering some were more relevant to seminar topic)

Presenters were informative and brought good perspectives from their areas of expertise

Presenters were informative and organized

Presenters were diverse and interesting. I really enjoyed the presentations by Brad and Bronwen

# Toronto Human Service & Justice Coordinating Committee

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Quite enjoyed the consumer perspectives. Good overview from different areas of mental health and justice

Slides were crowded, made it hard to follow along. Lots of personal opinion shared that was not backed by evidence. I suggest use of "person with mental illness" opposed to "the mentally ill"

Stationed Mike would be helpful in future

Stayed on topic - knowledgeable. Question and Answer Period

Susan Morris was fantastic. The information and statistics was very helpful. Brad and Bronwen were inspiring.

Susan's presentation was too long - with too many numbers/%. Needed to be presented on a higher level - presently key points and including some key numbers.

Susan's too many stats - I personally would have benefited from patient/client stories

The consumer survivor presentations were excellent and was the most helpful to my practice as an RN providing direct client care.

The professionals were knowledgeable, well spoken, somewhat lack lustre. Brad and Bronwen -very interesting, animated and good presenters.

They were unique

Very well done across the board

Voices from the Street (Bronwen & Brad were excellent). Both provided an articulate, insightful presentation - clearly highlighting major gaps in system/frustrations/deterrents/stigma.

Well organized, relevant, diverse professional perspectives

### **What did you like the most about the session?**

Allege everything except in clouds possibilities of police. Homosexuality addressed by law. Lawyers were great. Mike, Ted Kelly, Renza Cecchetto, Paul Kelarko. Bronwen very heartfelt, honest, truthful.

Brads presentation was wonderful

# Toronto Human Service & Justice Coordinating Committee

## FACING CHALLENGES - MOVING FORWARD WORKSHOP & NETWORKING EVENT

Bronwen and Brad. Smooth, articulate, poignant words and inspiring

Consumer perspectives

Consumer presentations were excellent. Excellent variety of topics covered and very relevant to my current practice

Defining terms. Step by step walk through of organization and/or process. Support available.

Diverse group from various sectors

diversity of speakers

Federico is getting a bit tiresome

Having consumer survivors share their experience help to make the information come together. The question period also helped to clarify some of the earlier information presented.

Hearing from the two individuals who had been through the system

Hearing the personal stories from Brad and Bronwen. More time for this discussion would of been nice.

How the information relates to the TCM program

I enjoyed the broad range of speakers

I liked Bronwin and Brad from Voices of the Street - wished their talks were longer

I really enjoyed hearing about Brad Mulder's experience with Addiction and his recovery and where he is at today. Also enjoyed listening to Ted Kelly speak from a legal perspective

I really enjoyed the Voices on the Street speakers

Informative, moving, personal. Looking at future goals for J & M A

Interactive sessions/questions

Interesting and relevant information



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Interesting with different points of view

Inviting consumers/survivors (Voices from the Street) was very powerful

Liked presentations of success and need to improve (not one side only)

Listening to the peers and the challenges that they are faced with and what sorts of things that go through their minds

Lots of content

Many different perspectives

Networking

Opportunity to network

Relates to probation - enhance service

See above

Stats

Susan Morris was very interesting and well presented. She provided education and insight into Mental Health

The AM Presentations. Ted Kelley with his information and insight to rights to legal issues

The balance between "professional" and individuals with life experience.

The consumer speakers.

The courageous testimonies of Brad Mulder and Bronwen Sims

The effort is there to strengthen the resources for the mentally ill

The opportunity for networking. The organization of the event.

The speakers from "Voices from the Street"

The talks from Voices from the street

# Toronto Human Service & Justice Coordinating Committee

## FACING CHALLENGES - MOVING FORWARD WORKSHOP & NETWORKING EVENT

They were knowledgeable

Variety of topics covered. Voices from the street

Very informative. I was able to leave with a better understanding of how other agencies work

### **What would you have enhanced about the session?**

A little more personal experience stories to enhance Recovery Model process

Good cross section of people that presented; however found it difficult to hear people ask questions from the floor - acoustics in large room - warranted a floor microphone

Good time management

Greater representation of service providers - addressing ethno specific and other diverse groups

Having copies of the slides to follow along the presentation would have been helpful. The topics were very interesting but somehow the panel individual presentations seem disjointed, finding a common point.

Having powerpoint available at workshop or emailed prior to workshop. More group involvement

Having water on tables

I appreciated the point of view of the defence council, T. Kelly - often not included. Perhaps a Crown should have been included too!

I like powerpoints

I would have liked more information presented on the different Mental Health Services available - what they offer and how to refer a client

It was excellent. Sherry Sims was incredibly receptive and friendly. Linda Montgomery did a great job.

It would have been beneficial for Ted Kelly to have a powerpoint presentation

Just announce the last part of the event so everyone is aware - few people left and others went to wrong room (per this group)

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Longer time available for speakers

Microphone for people to ask questions - could not hear questions - they were not always repeated)

More choices regarding topics of interest

More information on how to connect to all the stakeholders

More opportunity for Question and Answer

More practical examples - client stories for both am and pm sessions

More reality not like Police Act. More about rights of homosexuals esp but also S.O.O.T.H's Lesbians, Trans, bisexuals, everybody. Courts, Jails, CAMH, Housing, according to socio economics background - upper middle class - example CAMH

More Time

More time for discussion after presenters.

More time for questions

More time for questions, immediately after presentation

More time to network

Needed psychiatrist to be present and more client perspectives and involvement

None

None - excellent

Nothing

Police - might have explained concept of police line further for those who had never encountered it before.

Powerpoint and handouts

Presentation handouts to add notes

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Provided more time to the two presenters from Voices on the Street to explain their step by step involvement and thoughts on their access to services

Questions at the end of each professional speaker. Questions for consumers after their talks

The law presentation was a little dry, maybe opening it with powerpoint

Volume - break up the information a bit more. Too long and tedious at the start.

Written material

### Afternoon Presentations: Dr. Howard Barbaree

#### Was consistent with stated objectives

54.3%	19	5 - Strongly Agree
34.3%	12	4 - Agree
11.4%	4	3 - Neutral

#### Information was presented clearly

51.4%	18	4 - Agree
45.7%	16	5 - Strongly Agree
2.9%	1	3 - Neutral

#### Information was relevant to practice

45.7%	16	5 - Strongly Agree
40.0%	14	4 - Agree
14.3%	5	3 - Neutral

#### Discussion time was adequate

54.3%	19	5 - Strongly Agree
31.4%	11	4 - Agree
11.4%	4	3 - Neutral
2.9%	1	2 - Disagree

**FACING CHALLENGES - MOVING FORWARD  
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**Afternoon Presentations: Trevor Lumb**

**Was consistent with stated objectives**

70.0%	21	5 - Strongly Agree
30.0%	9	4 - Agree

**Information was presented clearly**

76.7%	23	5 - Strongly Agree
23.3%	7	4 - Agree

**Information was relevant to practice**

70.0%	21	5 - Strongly Agree
26.7%	8	4 - Agree
3.3%	1	3 - Neutral

**Discussion time was adequate**

63.3%	19	5 - Strongly Agree
30.0%	9	4 - Agree
3.3%	1	2 - Disagree
3.3%	1	3 - Neutral

**Afternoon Presentations: Jeanne Lovsted & Adriana Leblanc**

**Was consistent with stated objectives**

57.1%	4	5 - Strongly Agree
42.9%	3	4 - Agree

**Information was presented clearly**

57.1%	4	5 - Strongly Agree
28.6%	2	4 - Agree
14.3%	1	3 - Neutral

**Information was relevant to practice**

71.4%	5	5 - Strongly Agree
28.6%	2	4 - Agree

**FACING CHALLENGES - MOVING FORWARD  
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**Discussion time was adequate**

57.1%	4	4 - Agree
28.6%	2	5 - Strongly Agree
14.3%	1	3 - Neutral

**Afternoon Presentations: Debbie Lynch & John Lush**

**Was consistent with stated objectives**

**Information was presented clearly**

**Information was relevant to practice**

**Discussion time was adequate**

**Afternoon Presentations: Vivian Ropchan & Renza Cecchetto**

**Was consistent with stated objectives**

72.2%	13	5 - Strongly Agree
16.7%	3	4 - Agree
11.1%	2	3 - Neutral

**Information was presented clearly**

66.7%	12	5 - Strongly Agree
16.7%	3	3 - Neutral
16.7%	3	4 - Agree

**Information was relevant to practice**

77.8%	14	5 - Strongly Agree
11.1%	2	3 - Neutral
11.1%	2	4 - Agree

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## FACING CHALLENGES - MOVING FORWARD WORKSHOP & NETWORKING EVENT

### Discussion time was adequate

66.7%	12	5 - Strongly Agree
27.8%	5	4 - Agree
5.6%	1	3 - Neutral

### Afternoon Presentations: Mental Health & Justice Network

#### Was consistent with stated objectives

60.0%	3	5 - Strongly Agree
40.0%	2	4 - Agree

#### Information was presented clearly

60.0%	3	5 - Strongly Agree
40.0%	2	4 - Agree

#### Information was relevant to practice

60.0%	3	5 - Strongly Agree
40.0%	2	4 - Agree

#### Discussion time was adequate

60.0%	3	5 - Strongly Agree
40.0%	2	4 - Agree

### Afternoon Presentation Comments

#### Comments on the Presenters

Afternoon presentation was well informed/good presenters/compassionate and empathetic with mental health issues

Afternoon presenters were a bit dry. Could have more hands on info with regards to getting services for clients

Both presenters in the afternoon were informative and educated the audience about their areas

Charter issues re Law & MHA not raised. Session one sided from lawyer perspective.

# Toronto Human Service & Justice Coordinating Committee

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Communication of info was not interactive

Discussion time for the afternoon presentation with Jeanne and Adriana was a little short

Dr. Barbaree and Trevor Lumb were very talented

Dr. Barbaree appears very knowledgeable about the topic, relaxed presenter. Trevor was very knowledgeable of topic, appears passionate about the population that he works with (Dual Diagnosis)

Dr. Barbaree was very clear and gave a good informative presentation on what is happening in Forensic system. Really good instruction from Trevor re: dual diagnosis. Good clarification of Dual Diagnosis

Dr. Barbaree was very informative but only focused on his agenda. Didn't answer questions directly. Trevor Lumb - interesting, informative, good speaker who keeps attention and intertwined examples.

Enjoyed Dr. Barbaree's historical info re; R.V. Swain, Stats on available beds very interesting, ORB info very helpful

Excellent view shared

Focused and relevant

Good variety and knowledge level

Great Job!

I attended the Access to Services workshop in the afternoon and thought it was fantastic.

I attended the MH & J Network session and found the speakers informative but would have liked more information on services and how to refer or apply

I really liked the survivors narratives

In some instances some speakers could have been more succinct

It is always refreshing to hear from speakers who are passionate about their work and appreciation of issues experienced by people with mental health issues and involvement with the justice system.



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Jeanne and Adriana had a very good session. Very informative and educational.

PM Presentations was very informative

Presenters knew their specializations

Presenters were honest and informative. Both Paul and Renza presented and interacted effectively with their audience.

The afternoon presentations were excellent! Organized and knowledgeable

The material in Dr. Barbaree's presentation seem dry

The presenters were informative

Thorough and very knowledgeable on topics

Trevor Lumb - excellent presentation - very clear and practical suggestions

Very clear, concise and applicable

Very informative

Very knowledgeable

Very knowledgeable; presented relevant information; lots of time left for discussion, etc.

Very well informed on their topic

#### **What did you like the most about the session?**

Access to information

All points were brief but succinct and to the point

Clarification of common terms used in court/justice system i.e. fitness, NCR....

Clear explanation of the issue being discussed. Trevor clarified the issues of Dual Diagnosis and he was keen to sharing made listening to him easy

Different perspectives - consumer, legal/police/health

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Discussion and experience of presenters

Each presenter cited concrete examples on the issues they discussed

Focused and informative

Great identification of programs available to those clients who need access to Mental Health Programs

Honest and straight forward

How it relates to my clients - and the challenges that they are faced with

I appreciated the interactive discussion in the end of the seminar

I liked that the information was based on theory but also practical and medically based.

Information on Dual Diagnosis & resources

Information sharing ....finding out what other agencies (probation and parole) are in need of.

Informative - loved getting links to continue research

Informative and interesting

It was interesting and important information. I also enjoyed listening to the historical content of the progression of the forensic system. In the Dual Diagnosis - very clear, concise information. Trevor's information was very important to my field.

Learning more regarding forensics

More Time

More time for interaction

Networking and sharing challenges

Networking opportunities and Client Stories

Presentation was easy to follow and understand

Provided source info esp% Stats but new most of stuff but not all cop stuff.

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Stats, choice of workshops

Useful - for every day utilization

### **What would you have enhanced about the session?**

2 afternoon sessions

Breif session on movement - re: stretch

Community Agency Connections to Correctional Agencies

Everything more homosexual SOOTH. Everybody human rights vs police, CAMH, Law, lawyers, justice system, Law Society & esp. Upper Canada, etc.

I was disappointed that "Prob & Parole" was not included in the afternoon slide presentations as an "Access Point" for the various mental health options!! Surprising!

I would of loved a longer session - more information - it was too short

Info on substance abuse within justice system

Larger font on the PowerPoint presentation

less reliance on powerpoint. It is distracting when there are so many and are not interactive

Longer time

M H and Justice Info session could have been more interactive, brainstorm, problem solving vvesus just info presentation

Make 1st afternoon session half the length then provide same workshops for second session so people can switch and visit at the same time

More discussion on how to access services for clients

More in depth detail re: forensics

More time for afternoon session

More visual displays other than sub-topics of what is being presented

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Not a thing...it was excellent

Nothing

Nothing

Offering of hard contacts/services/#!/resource list. More Q & A - involvement

Perhaps a hard copy of some of the important / basic points outlined in their presentation

Smaller room

Strategies for helping people who "fall through the cracks". Acc'd people are regularly returned to the mainstream system, having been found fit - while they may be fit there are serious mental health issues that they are grappling with

### Final Comments

#### What topics would you like to see covered in future workshops?

A very successful day!

Anything to do with sexual deviance

Concurrent Disorders

Concurrent Disorders and Sexual offenders and community support

Coping with psychotic or mentally disturbed clients. Informed consent.

Different approaches to housing

Homosexuality Law - Housing - Jail - CAMH - SOCI Economics for Sooths, Sexual Orientation other than Hetrosexuals, Lesbians. More in depth view of CAMH its workings and non workings

How to get services for clients. Discuss availability of services i.e. housing, counselling, support, etc.

Immigration as it corresponds to the criminal system

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It was a great day! - very informative. The end of the day - providing suggestions on the committee was confusing and not very helpful. It was not really a chance to network but feedback focused.

More service specific information - programs available, referral process, etc.

More trauma and self care

No discussion on Community Treatment orders - which plays an important role of justice and compliance to treatment. Future workshop should include representation of Community Treatment orders.

Parole & Probation

Police and mental health teams working together

Police based topics

Presentation from ORB and Presentation re: PHIPPA

Resources / programs/ plans for individuals after involvement with Justice i.e. pardons, sealing file

Risk assessment, sex offenders with mental health

Sexual assault, trauma, mental health and the justice system. Prevalance of concurrent disorders and connection with justice system

Specific to Probation and Parole / CAMH - does not necessarily have our clients - as they are often unreliable (most have dual needs)

Stuff on CTO's and SDM's and the rights of the client/law

Topics that pertain to medical workers in the mental health and justice system (role, responsibilities, how to enhance practice)

Ways of accessing resources for our mental health clients

What programs are available for violent mental health clients? Any development of programs for offenders/clients

Would like to hear more information of people with lived experience

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### General comments and suggestions:

Appreciated the efforts made by organizers for special meal requirements.

Consider North York Civic Centre next time for convenience

Excellent presentations

Excellent conference. The fact that it was no cost to us allowed more non-profit agencies to attend - which may have otherwise been cost prohibitive. Excellent Work!!

Fantastic!!

Good food and comfortable environmental controls - especially provision of "Halal" meat!!

Good idea to network mental health and justice - we work together all the time and rarely see each other - some of the services I was not even aware of i.e. Griffen Centre, MCIT. There are even more that were not included. Do it again!

Good Program

Great conference - really useful information and I would attend again

Great Day! Had a wonderful time!

Great facility in regards to meals, etc. More hands on - access to linking to services for clients - where to go to access services.

Great job!

Great!!

Having microphone for Q & A period. Allowing more time for such large group for Question and Answer. Needing louder speakers. Have all agency resource carry card for resources (list all resources from presentations and attendees on a wallet size or large print to take home and use.)

I appreciated the opportunity to participate and to be part of the conference. It would be helpful if some other cubical people were here - Crowns - JP's - Judges as they are an integral part of the system

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I drove in from out of town.....location was quite a distance which is why I strongly disagree to the location was convenient

I enjoyed the topics on forensics and dual diagnosis programs. Would like this to be an ongoing educational component when dealing with J & MH

I liked feedback we got during the whole day and the emphasis on language and not medicalizing folks

I thought the day was very valuable and provided a fantastic opportunity to meet and learn about the various programs in the city that our clients may not have access to.

In an ideal world, I would have been able to attend each and every afternoon presentation. Thank you for an informative day and lovely refreshments. I do plan on sharing what I learned with my co-workers.

Nice to hear from victim's / witness perspective - not just the accused

Overall the conference was very well organized. Very good time management. The lunch was excellent selection which was well done. The workshop I attended was informative and well done though not extra stimulated. The morning presentations was somewhat disjointed, presenters seem to have more personal interest and hidden agenda. The information was nice to know but did not truly connect the topic they presented with the overall theme of the conference. For example, Mike Federico began his presentation assuming that the entire audience knew what the police access line was. Well some people look lost including myself. His great review of his team was not what was needed.

Overall valuable info re: various positions (offender, court, medical support, legal counsel). Need for audience a microphone - difficult to hear questions.

Room was cold - uncomfortable - Microphone available for people asking questions. Job well done! Well organized! Thank you - it was a great day!!

Rooms were somewhat cold. Food excellent. Convention staff were very helpful. Excellent venue but room too large for individual presentation.

This conference was highly informative and beneficial to me. I am thankful for the opportunity to attend. I look forward to more events like these.

Trauma topic was well covered

Very Good Workshop

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WORKSHOP & NETWORKING EVENT**

Very informative workshop! Thank you!

Very pleased with the presenters and the overall conference experience