



Peterborough Human Services and Justice Coordinating Committee Presents:

## CLIENTS ARE COMPLEX: ARE YOU PREPARED?

Learn to understand and work with complexity from a trauma-informed approach

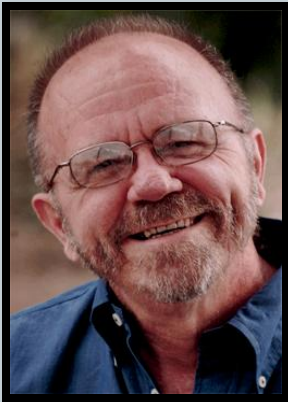
Tuesday November 25<sup>th</sup> 2014

8:30am-4:30pm

347 Burnham St.

Peterborough, ON

COST: \$25.00



**Tom Regehr**, founder of CAST Canada, is a successful consultant and health educator who speaks directly to the professional mind about sensitive issues. Topics that will be discussed include the role of trauma, homelessness, grief/loss, mental illness/addictions and the role of the justice system.

### **FACILATED PANEL DISCUSSION OF LOCAL EXPERTS FROM:**

- CROWN ATTORNEY'S OFFICE
- MENTAL HEALTH/ADDICTIONS
- CRISIS WORK/FRONT LINE WORK
- THOSE WITH LIVED EXPERIENCE

**Book Draw!**

**REGISTER NOW (SPACE IS LIMITED):**

**[VictimServices@peterborough.ca](mailto:VictimServices@peterborough.ca)**

### **Attend this day you will:**

- Learn to appreciate the complexity in the clients that need you most.
- Gain a better understanding of the various factors facing today's client in the changing world of human services.
- Explore underlying concepts of trauma, loss and unresolved grief that may have impact on your entire client base.
- Become more able to help clients while remaining within the scope of your work.
- Address Community responses to more effective collaborative systems .
- Approach reducing barriers to supporting complex clients.
- Become more comfortable and effective in your work.